GRI CONTENT INDEX

GRI Standard	Disclosure	One Report 2023	Sustainability Report 2023	Location
General Disclosures				
GRI 2: General Disclosures 2021	**The organisation and its reporting practices**			
	2-1 Organizational details	25	6	One Report 2023 - Business Structure and Operations Sustainability Report 2023 - Sustainable Business Development
	2-2 Entities included in the organization's Sustainability Reporting	-	6	Sustainability Report - Sustainable Business Development
	2-3 Reporting period, frequency and contact point	-	6	Sustainability Report - Sustainable Business Development
	2-4 Restatements of information	-	-	-
	2-5 External assurance	-	-	Capital A's internal audit department has audited the performance figures of TAA as a part of Capital A's Sustainability Report.
	Activities and workers			
	2-6 Activities, value chain and other business relationships	25, 29	-	One Report 2023 - Business Structure and Operations - Nature of Business
	2-7 Employees	-	105	Sustainability Report - Human Capital Management
	2-8 Workers who are not employees	-	-	-
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	2-9 Governance structure and composition	14	6, 9	One Report 2023 - Board of Directors and Management Team Sustainability Report - Sustainable Business Development
	2-10 Nomination and selection of the highest governance body	79, 81	-	One Report 2023 - Corporate Governance Policy
	2-11 Chair of the highest governance body	14	-	One Report 2023 - Board of Directors and Management Team
	2-12 Role of the highest governance body in overseeing the management of impacts	14	-	One Report 2023 - Board of Directors and Management Team
	2-13 Delegation of responsibility for managing impacts	79, 82	-	One Report 2023 - Corporate Governance Policy
	2-14 Role of the highest governance body in Sustainability Reporting	-	6, 9	Sustainability Report - Sustainable Business Development
	2-15 Conflicts of interest	79, 87	-	One Report 2023 - Corporate Governance Policy

GRI Standard	Disclosure		One Report 2023	Sustainability Report 2023	Location
	2-16	Communication of critical concerns	46, 79, 94	-	One Report 2023 - Risk Management, Corporate Governance Policy
	2-17	Collective knowledge of the highest governance body	-	-	Website: https://www.aavplc.com/en/management/taa/board-of-directors
	2-18	Evaluation of the performance of the highest governance body	79, 83	-	One Report 2023 - Corporate Governance Policy
	2-19	Remuneration policies	79, 83	-	One Report 2023 - Corporate Governance Policy
	2-20	Process to determine remuneration	79, 83	-	One Report 2023 - Corporate Governance Policy
	2-21	Annual total compensation ratio	-	105	Sustainability Report - Human Capital Management
Strategy, policies and practices					
	2-22	Statement on sustainable development strategy	69	3, 6	One Report 2023 - Sustainable Business Development Sustainability Report - Chairman Message - CEO Message
	2-23	Policy commitments	69	6, 99	One Report 2023 - Sustainable Business Development Sustainability Report - Sustainable Business Development - Quality Policy
	2-24	Embedding policy commitments	69	6, 99	One Report 2023 - Sustainable Business Development Sustainability Report - Sustainable Business Development - Quality Policy
	2-25	Processes to remediate negative impacts	79, 94	-	One Report 2023 - Corporate Governance Policy Whistleblowing Channel: https://www.aavplc.com/en/corporate-governance/whistleblowing-channel
	2-26	Mechanisms for seeking advice and raising concerns	79, 94	-	One Report 2023 - Corporate Governance Policy Whistleblowing Channel: https://www.aavplc.com/en/corporate-governance/whistleblowing-channel
	2-27	Compliance with laws and regulations	69	-	One Report 2023 - Sustainable Business Development
	2-28	Membership associations	-	-	Refer to Capital A's Sustainability Report
Stakeholder Engagement					
	2-29	Approach to stakeholder engagement	-	12	Sustainability Report - Stakeholder Engagement
	2-30	Collective bargaining agreements	-	-	-

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Material Topics					
GRI 3: Material Topics 2021	3-1	Process to determine material topics	-	20	Sustainability Report - Thai AirAsia Materialiaty Assessment 2023
	3-2	List of material topics	-	20	Sustainability Report - Thai AirAsia Materialiaty Assessment 2023
Customer Relationship and Operational Performance					
GRI 3: Material Topics 2021	3-3	Management of material topics	-	35	Sustainability Report - Customer Relationship and Operational Performance
GRI 2: General Disclosures 2021	2-29	Approach to stakeholder engagement	-	35	Sustainability Report - Customer Relationship and Operational Performance
Technology, Innovation, and Information Security					
GRI 3: Material Topics 2021	3-3	Management of material topics	-	43	Sustainability Report - Technology, Innovation and Information Security
GRI 418: Customer Privacy 2016	418-1	Substantiated complaints concerning breaches of customer privacy and losses of customer data	-	43	Sustainability Report - Technology, Innovation and Information Security
Risk Management					
GRI 2: General Disclosures 2021	2-9	Governance structure and composition	-	52	Sustainability Report - Risk Management
	2-11	Chair of the highest governance body	-	52	Sustainability Report - Risk Management
	2-12	Role of the highest governance body in overseeing the management of impacts	-	52	Sustainability Report - Risk Management
	2-13	Delegation of responsibility for managing impacts	-	52	Sustainability Report - Risk Management
GRI 3: Material Topics 2021	3-3	Management of material topics	-	52	Sustainability Report - Risk Management
Sustainable Supply Chain					
GRI 3: Material Topics 2021	3-3	Management of material topics	-	58	Sustainability Report - Sustainable Supply Chain
GRI 204: Procurement Practices 2016	204-1	Proportion of spending on local suppliers	-	58, 60	Sustainability Report - Sustainable Supply Chain
GRI 308: Supplier Environmental Assessment 2016	308-1	New suppliers that were screened using environmental criteria	-	58	Sustainability Report - Sustainable Supply Chain
	308-2	Negative environmental impacts in the supply chain and actions taken	-	58	Sustainability Report - Sustainable Supply Chain
GRI 408: Child Labor 2016	408-1	Operations and suppliers at significant risk for incidents of child labor	-	58	Sustainability Report - Sustainable Supply Chain Supplier Code of Conduct: https://www.capitala.com/misc/AAPROF006_Supplier_Code_of_Conduct.pdf

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GRI 409: Forced or Compulsory Labor 2016	409-1	Operations and suppliers at significant risk for incidents of forced or compulsory labor	-	58	Sustainability Report - Sustainable Supply Chain Supplier Code of Conduct: https://www.capitala.com/misc/AAPROF006_Supplier_Code_of_Conduct.pdf
GRI 414: Supplier Social Assessment 2016	414-1	New suppliers that were screened using social criteria	-	58	Sustainability Report - Sustainable Supply Chain
	414-2	Negative social impacts in the supply chain and actions taken	-	58	Sustainability Report - Sustainable Supply Chain
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GRI 3: Material Topics 2021	3-3	Management of material topics	-	68, 74	Sustainability Report - Climate Change Crisis Management - Alignment with the Task Force on Climate-related Financial Disclosures (TCFD)
GRI 302: Energy 2016	302-1	Energy consumption within the organization	-	68, 73	Sustainability Report - Climate Change Crisis Management
	302-4	Reduction of energy consumption	-	68, 73	Sustainability Report - Climate Change Crisis Management
GRI 305: Emissions 2016	305-1	Direct (Scope 1) GHG emissions	-	68, 72	Sustainability Report - Climate Change Crisis Management
	305-2	Energy indirect (Scope 2) GHG emissions	-	68, 73	Sustainability Report - Climate Change Crisis Management
	305-3	Other indirect (Scope 3) GHG emissions	-	68, 73	Sustainability Report - Climate Change Crisis Management
	305-4	GHG emissions intensity	-	68	Sustainability Report - Climate Change Crisis Management
	305-5	Reduction of GHG emissions	-	68	Sustainability Report - Climate Change Crisis Management
Environmental Management					
GRI 2: General Disclosures 2021	2-23	Policy commitments	-	78	Sustainability Report - Environmental Management Policy
	2-24	Embedding policy commitments	-	78	Sustainability Report - Environmental Management Policy
GRI 3: Material Topics 2021	3-3	Management of material topics	-	85	Sustainability Report - Environmental Management Policy
GRI 302: Energy 2016	302-1	Energy consumption within the organization	-	87	Sustainability Report - Environmental Management Policy
	302-4	Reduction of energy consumption	-	87	Sustainability Report - Environmental Management Policy
GRI 303: Water and Effluents 2018	303-1	Interactions with water as a shared resource	-	85	Sustainability Report - Environmental Management Policy
	303-5	Water consumption	-	85	Sustainability Report - Environmental Management Policy

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GRI 306: Waste 2020	306-1 Waste generation and significant waste-related impacts	-	81	Sustainability Report - Environmental Management Policy
	306-2 Management of significant waste-related impacts	-	81	Sustainability Report - Environmental Management Policy
	306-3 Waste generated	-	84	Sustainability Report - Environmental Management Policy
	306-4 Waste diverted from disposal	-	84	Sustainability Report - Environmental Management Policy
	306-5 Waste directed to disposal	-	84	Sustainability Report - Environmental Management Policy

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GRI 3: Material Topics 2021	3-3 Management of material topics	-	88	Sustainability Report - Occupational Health and Safety Strategies
GRI 403: Occupational Health and Safety 2018	403-1 Occupational health and safety management system	-	88	Sustainability Report - Occupational Health and Safety Strategies
	403-2 Hazard identification, risk assessment, and incident investigation	-	88	Sustainability Report - Occupational Health and Safety Strategies
	403-3 Occupational health services	-	88, 94	Sustainability Report - Occupational Health and Safety Strategies
	403-4 Worker participation, consultation, and communication on occupational health and safety	-	88, 94	Sustainability Report - Occupational Health and Safety Strategies
	403-5 Worker training on occupational health and safety	-	88	Sustainability Report - Occupational Health and Safety Strategies
	403-6 Promotion of worker health	-	88, 94	Sustainability Report - Occupational Health and Safety Strategies
	403-7 Prevention and mitigation of occupational health and safety impacts directly linked by business relationships	-	88, 94	Sustainability Report - Occupational Health and Safety Strategies
	403-8 Workers covered by an occupational health and safety management system	-	88	Sustainability Report - Occupational Health and Safety Strategies
	403-9 Work-related injuries	-	88, 92	Sustainability Report - Occupational Health and Safety Strategies
	403-10 Work-related ill health	-	88, 92	Sustainability Report - Occupational Health and Safety Strategies

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Human Capital Management					
GRI 2: General Disclosures 2021	2-7	Employees	-	105	Sustainability Report - Human Capital Management
	2-21	Annual total compensation ratio	-	105	Sustainability Report - Human Capital Management
	2-25	Processes to remediate negative impacts	-	105, 116	Sustainability Report - Human Capital Management Corporate Governance: Communication with Stakeholders and Whistleblowing Policy Whistleblowing Channel: https://www.aavplc.com/en/corporate-governance/whistleblowing-channel
	2-26	Mechanisms for seeking advice and raising concerns	-	105	Sustainability Report - Human Capital Management
GRI 3: Material Topics 2021	3-3	Management of material topics	-	105	Sustainability Report - Human Capital Management
GRI 401: Employment 2016	401-1	New employee hires and employee turnover	-	105, 114	Sustainability Report - Human Capital Management
	401-2	Benefits provided to full-time employees that are not provided to temporary or part-time employees	-	105, 115	Sustainability Report - Human Capital Management Allstar Benefits: https://mycareer.airasia.com/gb/en
	401-3	Parental leave	-	105	Sustainability Report - Human Capital Management
GRI 404: Training and Education 2016	404-1	Average hours of training per year per employee	-	105, 117	Sustainability Report - Human Capital Management
	404-2	Programs for upgrading employee skills and transition assistance programs	-	105	Sustainability Report - Human Capital Management
	404-3	Percentage of employees receiving regular performance and career development reviews	-	105	Sustainability Report - Human Capital Management
GRI 405: Diversity and Equal Opportunity 2016	405-1	Diversity of governance bodies and employees	-	105	Sustainability Report - Human Capital Management
	405-2	Ratio of basic salary and remuneration of women to men	-	105	Sustainability Report - Human Capital Management
Community Investment					
GRI 3: Material Topics 2021	3-3	Management of material topics	-	119	Sustainability Report - Community Investment
GRI 413: Local Communities 2016	413-1	Operations with local community engagement, impact assessments, and development programs	-	119	Sustainability Report - Community Investment